



# Points to consider when referring a patient with dementia to ED

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Patient information

Medical Information

Patient wishes

Hospital avoidance support

Patient care



# Patient Information

Next of kin / Guardian Contact information ( including after hours )

GP , Specialist and Pharmacist

Private Health insurance and type of cover

Current support network with contact phone numbers

Aides currently used : Alarm pendant , Mobility aides , Bed lifter , CPAP

...

Pets

# Medical information

Medical history

Recent investigations - where and when

Name and contact of Unit / Specialist looking after patient with chronic illness eg Geriatrician , Cardiologist ...

Where and when was last Hospital admission - Private or public

Does patient have an up to date **My Health record** ?

Any Hospital avoidance services have been contacted ? Outcome?



# Hospital avoidance support

Agreed Hospital avoidance plan by all caring parties

Anticipated decompensation of current medical problems for individual patient and agreed symptoms management plan

If appropriate a consultation with:

**Patient's GP or Specialist**

**SA Virtual Care Service**

**Extended Care Paramedics**

**CARE Service at SALHN**

Could assist with symptoms management at home or NH



# Care during hospital admission

Patient wishes

Next of kin

Advance directive

Community 7 step pathway



# Patient care

Helping patients while waiting to be seen in ED

Can access **SA Emergency Department Dashboard** for an estimate of waiting time

IF appropriate for non surgical presentation, Patient may be provided a bottle of water , packet of 3 biscuits , next medication due and time and dose eg Insulin .



# Check list

Demographics

Contact details

GP

Next of kin

NH RN

Active Medical Problems

Current Medications

Name of Chemist and phone number

Last Medication check

Last Hospital admission to

Last Patholgy investigations at

ECG

Last Imaging done at

Hospital avoidance team contacted

Patient wishes

Advance directives

My health record last updated on

Current Aides

GP contacted ?

Base line vitals